

## Our commitment to you!

We understand that with the rapidly changing updates on travel restrictions and cancelled/postponed public events, everyone is in different places when it comes to doing what is best for you and your family. We cannot stress enough that we believe in responsible and safe travel. TRAVEL IS WHO WE ARE!! So it is important to us that you feel confident when choosing to stay with us.

The information below outlines some of the ways in which we are working to give you peace of mind, amid the novel COVID-19 spread:

### Commitment to Clean:

Your well-being is at the top of our minds. Our “Commitment to Clean” initiative builds on our long-standing cleanliness protocols and enhances the existing program with guidance developed in response to the pandemic. This includes but not limited to deep cleaning, disinfecting, hygiene, and social distancing.

Over the next few weeks, guests may experience a growing variety of new and improved cleanliness protocols, products, and communications including:

- Heightened cleaning protocols for high-traffic areas such as the front desk, pool area, as well as other highly-touched surfaces throughout the hotel. We are using hospital-grade disinfectant approved by the U.S. Environmental Protection Agency to combat the spread of COVID-19.
- Furniture arrangements designed to encourage appropriate social distancing in accordance with CDC guidelines.
- Housekeeping "on-demand" allows guests to request delivery of additional toiletries, towels, linens or coffee without having a housekeeper enter the room. **We will not be entering your rooms so please simply ask if you need anything.**
- Changes in breakfast offerings, we have pre-packaged breakfast items such as yogurt, granola bars, cereal, oatmeal, milk, apple & orange juice. **We will not be serving coffee in the lobby.**

Our complete approach to infection prevention includes a close association with CDC guidelines and our local Board of Health. They are helping ensure we have the right infection prevention programs and training in place to help prevent the spread of COVID-19.

Please let us know if you have any other questions/concerns involving the safety procedures we are taking. Feel free to call Lacey (920)868-3135.